

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

Received & Inspected

NOV 20 2012

FCC Mail Room

CG Docket Nos. 03-123 and 10-51

I am a deaf person who uses Video Relay Services (VRS) for my communication with hearing people. VRS is a communication tool I use every day.

I am writing because I am very concerned about the Federal Communication Commission's (FCC's) recent proposals to change the way VRS works. I can't imagine life without the current services I use. I don't want to see those services change!

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I am concerned that if the FCC's proposals go into effect and there are rate cuts for VRS providers, the quality of my service will suffer. I'm concerned that with very limited resources, VRS providers might have to make changes that would result in longer hold times, unreliable service and less training for interpreters. Hearing people have a choice to choose quality service. I don't want VRS quality to suffer because VRS providers have no choice but to cut aspects of their service.

Please fulfill the promises of the ADA! I want functional equivalency. I want choices – in equipment, providers and quality. Please ensure that the VRS services I currently enjoy are maintained.

Sincerely,

Name: JEFFREY DUNCAN

Title: unemployed

Address: 1615 Redwood Rd 45C SAN MARCOS, TX 78666

Telephone Number:

Marlene H. Dortch, Secretary

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Sincerely,

Name: *Garvin J. Frazer*

Title: *Asst. President*

Address: *1615 Redwood Rd H H 9*

Telephone Number: *(512) 213-2658*

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Sincerely,

Name: *Brenda Bayler*

Title: *Retired*

Address: *10018 CR 5735, Castroville, TX 78009*

Telephone Number: *512-961-5246*

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Sincerely,

Name: Madelyn Cumbo

Title:

Address: 1332 E New Hwy, Arlington Heights, IL 60004

Telephone Number: 847-637-5134

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Sincerely,

Name: *Neon Caldwell*

Title:

Address: *14907 S. Hoyne, Harvey, IL, 60426*

Telephone Number:

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Sincerely,

Name: *Lillian Doris Strom*

Title: *RETIRED*

Address: *716 W. BROADSIDE DR*

Telephone Number:

647-637-5113

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Sincerely,

Name:

Title:

Address:

Telephone Number:

Lori Patyk

Johnsburg, Ill 60051

815-322-7059

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Sincerely,

Name: TONIE SUNDLING

Title: RETIRED

Address: 6325 BEVERLY AVE ADDISON IL 60101

Telephone Number: 630-478-9015

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Sincerely,

Name: *PHYLLIS ACKERMAN*

Title:

Address: *325 WILDBERRY CT*

Telephone Number: *SCHAUMBURG IL*

224-520-9784

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Sincerely,

Name: James Katzel

Title:

Address: 1230 N. LAKE SHORE DR. ROUND LAKE BEACH, IL 60073

Telephone Number: 224-757-4019

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Sincerely,

Name:

Judy Guibell

Title:

Address:

2045 Countryside Ln

Telephone Number:

Kouwauke Beach, IL 60073
224-757-4025

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Sincerely,

Name: *George Sundling*

Title:

Address: *632 S Beverly Addison Ln 00101*

Telephone Number: *630 478 9015*

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Sincerely,

Name:

Title:

Address:

Telephone Number:

Quiria Hardy
2424 Highland Circle
Andover, MA 01810
227-444-6156

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Sincerely,

Name: STEVE HABLÍK

Title:

Address: 5635 SANDY DR, LAKE IN THE HILLS, IL 60156

Telephone Number: 224-654-8085

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Sincerely,

Name: *William Griebell*

Title:

Address: *2045 COUNTRYSIDE LN ROUND LAKE BEACH, IL 60073*

Telephone Number:

774-757-4025

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CG Docket Nos. 03-123 and 10-51

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Sincerely,

Name: Debbie Davis

Title:

Address: 33035 N Ridge Rd Wildwood I 60030

Telephone Number:

847-665-0172

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Sincerely,
Name: *Michael Davis*

Title:

Address: *33035N RIDGE RD WILLOWOOD, IL 60030*

Telephone Number: *(847) 665-0172*

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Sincerely,

Name: *Daniel George*

Title:

Address: *965 Leeward Ln, Pingree Grove IL 60140*

Telephone Number: *630-503-6441*

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Sincerely,

Name: *DICK GRATZKE*

Title:

Address: *260 Washington Blvd Hoffman Estates, IL 60169*

Telephone Number: *224-520-9773*

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Name: *Alanna George*

Title:

Address: *465 Leeward Ln., Pingree Grove IL 60140*

Telephone Number: *630-503-6441*

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Sincerely,

Name:

MARK WISNIEWSKI

Title:

Address:

815 BRENTWOOD DR CARY IL 60013

Telephone Number:

847-829-0071 (VP)

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Sincerely,

Name: ELLEN WISNIEWSKI

Title:

Address: 815 BRENTWOOD Dr CHRY, FL 33003

Telephone Number:

847-829-0071 (VP)
0171

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Sincerely,

Name: *Vicki' GRATZKE*

Title:

Address: *260 Washington BLVD Hoffmann Estates, IL 60169*

Telephone Number:

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CG Docket Nos. 03-123 and 10-51

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Sincerely,

Name:

Karen Griffith

Title:

Address:

McHenry, Illinois

Telephone Number:

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Sincerely,

Name: *Pat F. Mayes*
Title: *Retiree from DVA*
Address: *15923 Beach Walker Drive, Bowie, MD 20716*
Telephone Number: *240-206-6143*

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Name:

Alvin E. Mayes

Title:

Retired from G.P.O.

Address:

10923 Peach Walker Dr. Bowie, MD 20716

Telephone Number:

240.286-6143

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